SD-WAN SERVICE TERMS AND CONDITIONS SCHEDULE

In addition to the Service Agreement between Uniti Solutions ("Uniti") and Customer, including any document incorporated by reference therein (collectively the "Agreement"), of which this Schedule is a part, Customer agrees that the following terms and conditions apply to the Software Defined WAN ("SD-WAN") Services provided to Customer by Uniti. Unless otherwise defined herein, capitalized terms shall have the same meaning as defined in the Agreement.

1. **Delivery**. Delivery dates for equipment provided as part of the SD-WAN Service (hereinafter, the "Equipment") are estimates only and are not of the essence.

2. **Use of the SD-WAN Services and Equipment**. Customer may install any Equipment solely for the purposes of accessing and using the SD-WAN Service during the Term of the Agreement. Any equipment owned and installed by Uniti as part of the SD-WAN Services remains the property of Uniti; Customer may not sell, lease, abandon or give away the Equipment, allow anyone other than Uniti or its third party vendor to service the Equipment, or allow any third party to use the Equipment, other than on Customer's behalf in connection with its use of the SD-WAN Service. Customer agrees not to disable or defeat any capacity-limiting feature of the Equipment, or otherwise use the Equipment at a greater capacity rate than the rate contracted-for. Further, Customer agrees not to use the Equipment with any unsupported hardware or software or use the SD-WAN Service other than as prescribed by this Agreement and any supporting documentation or for any unlawful purpose.

3. **Wireless Overages**. Uniti will provide pooled wireless capacity to customers that select cellular wireless service as a secondary access method. Unless otherwise agreed, Customer will be charged for usage in excess of such pooled capacity at $0.10 per MB. Such overages will be billed in arrears and may be charged up to twelve (12) months after the overage occurs.

4. **No Life Support**. The SD-WAN Service is not designed, intended, authorized or warranted for use or inclusion in life support, nor in life endangering applications where failure or inaccuracy might cause death or personal injury. Any such use or inclusion by Customer is solely at Customer's own risk, and Customer shall indemnify Uniti and hold Uniti harmless from all resulting or related costs, loss, liability, and expenses (including without limitation court and reasonable attorneys' fees).

5. **Use of Customer Data**. Customer acknowledges that Uniti has engaged third party vendors to supply components of the SD-WAN Service. Customer agrees that solely for the purposes of rendering the SD-WAN Service, such third-party vendors may use, on an aggregated, non-individually-identifiable basis, all information regarding networking characteristics, usage, performance and related data involved in this use of the SD-WAN Service.

6. **No Proprietary Rights**. Except as explicitly set forth elsewhere in the Agreement, Customer does not acquire any rights in or license to any component of the SD-WAN Service or any intellectual property rights thereto. In addition to the restrictions set out in Section 8 (**Uniti-Provided Software**) of the Agreement, Customer shall not, and shall not encourage any third party to, remove, alter, or obscure in any way the proprietary rights notices (including copyright, patent, and trademark notices and symbols) of Uniti or its third party vendors providing components of the SD-WAN Service affixed or contained on or within any Equipment.

7. **Changes**. Customer acknowledges that Uniti or its third-party vendor may change the SD-WAN Service and/or Equipment, either by physical replacement or by remote changes to any software or firmware provided as part of the SD-WAN Service, at any time. Uniti and its third-party vendors will use commercially reasonable efforts to ensure such changes do not detrimentally impact the SD-WAN Service.

8. **Limited Warranty - Equipment**. Uniti will provide Equipment as part of the SD-WAN Service. This equipment may or may not be from a third-party vendor. The following limited warranty shall apply to such Equipment only:

   UNITI WARRANTS THAT THE EQUIPMENT SHALL BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP (THE "EXCLUSIVE WARRANTY") FOR A PERIOD OF ONE (1) YEAR FROM THE EARLIER OF: (A) THE DATE OF DELIVERY OF THE EQUIPMENT TO CUSTOMER, OR (B) THREE (3) MONTHS AFTER DELIVERY OF THE EQUIPMENT TO UNITI BY THE THIRD-PARTY VENDOR. WITH RESPECT TO THE EQUIPMENT, THE EXCLUSIVE WARRANTY SHALL APPLY ONLY TO THE EXTENT IT HAS BEEN INSTALLED, USED AND MAINTAINED IN THE CONDITIONS SPECIFIED IN THE AGREEMENT AND SUPPORTING DOCUMENTATION, IN ABSENCE THEREOF, AT LEAST IN CONDITIONS CONSISTENT WITH GENERALLY ACCEPTED PRACTICES FOR THIS TYPE OF PRODUCT; AND NOT BEEN SUBJECT TO ANY UNAUTHORIZED MODIFICATION OR REPAIR OR ATTEMPTS THERETO; AND NOT BEEN CONNECTED TO OR USED IN COMBINATION WITH OTHER INCOMPATIBLE EQUIPMENT OR SYSTEMS. IF ANY EQUIPMENT FAILS TO MEET THE EXCLUSIVE WARRANTY, THEN UPON CUSTOMER'S WRITTEN REQUEST TO UNITI, UNITI SHALL, AT UNITI'S SOLE OPTION AND EXPENSE, PROMPTLY EITHER REPAIR OR REPLACE THE EQUIPMENT IN QUESTION. THE REMEDIES SPECIFIED IN THIS SECTION SHALL CONSTITUTE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY AND UNITI'S SOLE AND EXCLUSIVE LIABILITY FOR EQUIPMENT AND UNITI'S BREACH OF THE EXCLUSIVE WARRANTY HEREUNDER.

ASIDE FROM THIS LIMITED WARRANTY FOR EQUIPMENT, UNITI MAKES NO OTHER WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, AND EXPRESSLY DISCLAIMS ANY AND ALL WARRANTIES WHICH MAY BE IMPLIED OR OTHERWISE CREATED BY OPERATION OF LAW INCLUDING WITHOUT LIMITATION ALL IMPLIEDWARRANTIES OF UNINTERRUPTED OR ERROR-FREE USE OR OPERATION, AND MERCHANTABILITY, NON- INFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE.

9. **SD-WAN Concierge Service – Disclaimer of Warranty**. Information and recommendations provided by Windstream regarding cybersecurity measures to secure your network against threats are advisory only, and not a guarantee against cybersecurity or data breach. Windstream provides no warranty that following our advice will prevent or defend against all cybersecurity threats or incidents. Reliance solely on the information and recommendations provided by Windstream is insufficient on its own; cybersecurity ultimately remains the responsibility of the customer.